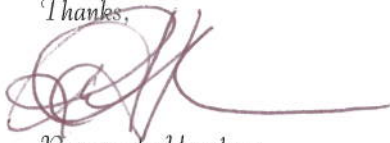


To Whom It May Concern:

March 27, 2011

Our daughter is currently being tutored by Clifford R. Ketterborough and has been for about 7 months. His knowledge and teaching skills with her have helped her understand her subjects so much more. She has gained confidence and improved her grades during this time with Cliff. We are very pleased with the progress she has made with Cliff being her tutor.

Thanks,

A handwritten signature in dark ink, appearing to be 'RH' with a long horizontal flourish extending to the right.

Raymonda Houshan